



**LINE SERVICE TECHNICIAN**  
**Full Time/Year Round**

**POSITION SUMMARY:**

The Telluride Regional Airport is looking for a Line Service Technician to join our team. This position will consist of a variety of airport duties and customer service tasks. All applicants must pride themselves on professionalism, should be outgoing, personable, and able to work effectively as a team-player.

**DUTIES AND RESPONSIBILITIES** include the following:

- Direct aircraft to parking.
- Aircraft refueling.
- Aircraft services (lavatory service, ground power units, baggage handling, etc).
- Aircraft de-icing.
- Escort vehicles to/from aircraft.
- Daily inspections of fuel facilities and trucks.
- Daily inspections of Aircraft Operations Area (AOA).
- Customer service desk duties in the absence of the Customer Service Representatives.
- Ensure ramp security.
- Ability to drive heavy equipment including fuel trucks, snow removal equipment, and other airport equipment as needed. Training will be provided.
- Assist in maintaining airport grounds including: grass cutting, trimming, disposal of trash, snow removal, cleaning, and terminal building upkeep as required.
- Ability to be trained in Aircraft Rescue Firefighting (ARFF).
- Ability to be trained in EMS to a First Responder level.
- Provide current airport information for pilots and passengers.
- Meet and greet customers and assist as needed.
- Perform other duties as assigned.

**REQUIREMENTS:**

- Must be at least 18 years of age.
- High School diploma or general education degree (GED).
- A minimum of 6 months related aviation or customer service experience and/or education is preferred, but not required.
- Possess a valid Colorado driver's license with a good driving record.
- Pass all security and background checks.
- Must be drug free, and able to pass a drug screening.
- Ability to pass a Physical Ability Test (PAT).



- Able to lift 50+ pounds.
- Able to be on your feet all day.
- Able to work outdoors in all weather conditions.
- Have reliable transportation.
- Speak, read, and write English fluently.
- Required to wear professional attire as supplied by employer.
- Willing to work varied hours, including weekends, holidays, and overtime as needed.
- Maintain a high standard of personal hygiene at all times.
- Demonstrate excellent interpersonal and verbal communication skills.
- Handle multi-tasking, customer follow-up, and be a self-motivator.
- Be a team-player.
- Possess basic computer skills with the ability to easily grasp the functionality and concepts of company software.
- Maintain a pleasant, friendly, and outgoing attitude.
- Maintain a high level of safety, professionalism and detail at all times.

#### **EXPECTATIONS:**

- Work schedule alternates 3 and 4 days per week plus blackout days (1 weekend day per week).
- You are expected to be on time for your shift regardless of weather conditions.
- Holidays are our busiest times – don't expect every holiday off.
- Training/Meeting days are the 2<sup>nd</sup> Wednesday of each month – attendance is required.

#### **BENEFITS:**

- Starting pay: \$20/hr.
- Holiday pay: time and a half.
- Overtime pay: time and a half.
- Tips: can be frequent and generous, but are not to be expected or used for customer gain. All tips are split equally between all employees working that day (management is excluded from tips).
- Health/Dental/Vision insurance is available after the initial 60 days of employment and is 100% covered by the airport (no deductions out of your paycheck). Supplemental AFLAC insurance is available at a cost to employee.
- Profit sharing.
- 457K Retirement Plan is available with a 5% match after 1 year of employment.
- Yearly clothing allowance.
- Sick time: 48 hours per year.
- Paid vacation time: After 1<sup>st</sup> year employment = 40 hrs., after 2<sup>nd</sup> year = 80 hrs., after 3<sup>rd</sup> year = 120 hrs., after 9<sup>th</sup> year = 160 hrs.